

Employment Zones contracts – Star Rating results (October 2007 – March 2008)

Zone	Provider	Job Outcomes KPI	Sustained Job Outcomes KPI	Quality KPI	Compliance and Contractor Issues KPI	Total Star Rating Points	Stars Awarded
Glasgow	Working Links	32.222	23.333	10	8	73.556	3
Birmingham	Work Directions	37.222	17.500	10	8	72.722	3
North West Wales	Working Links	35.000	16.667	10	8	69.667	3
HOVAC	Working Links	24.444	25.417	10	8	67.861	3
Tower Hamlets & Newham	Working Links	21.667	27.500	10	7	66.167	3
Birmingham	Pertemps	31.667	15.417	10	8	65.083	3
Brent & Harringey	Working Links	26.667	15.417	10	8	60.083	3
Liverpool	Reed in Partnership	22.222	19.583	10	7	58.806	2
Liverpool	Pertemps	17.778	21.667	10	8	57.444	2
Southwark	Work Directions	30.000	12.083	10	5	57.083	2
Doncaster	Reed in Partnership	25.556	13.333	10	6	54.889	2
Nottingham	Work Directions	17.222	20.417	10	6	53.639	2
Plymouth	Working Links	26.667	9.167	9	8	52.833	2
Brighton	Working Links	19.444	16.250	9	8	52.694	2
Brent & Harringey	Work Directions	26.667	7.917	10	7	51.583	2
Birmingham	Working Links	7.778	24.167	10	8	49.944	2
Liverpool	Sencia	13.333	20.417	10	6	49.750	2
Middlesbrough	Pertemps	5.000	22.083	10	8	45.083	2
Tower Hamlets & Newham	TNG	22.778	7.500	9	5	44.278	1
Glasgow	Wise Group	9.444	16.250	10	8	43.694	1
Glasgow	Reed in Partnership	16.111	7.083	10	5	38.194	1
Brent & Harringey	Reed in Partnership	12.222	8.750	12	5	37.972	1
Southwark	Reed in Partnership	11.667	4.167	10	5	30.833	1
Tower Hamlets & Newham	Reed in Partnership	7.222	3.333	10	5	25.556	1