

The Cabinet Secretary's Awards for Outstanding Performance

In 2006-2007 the Department emerged exceptionally well from the first ever 'Whitehall and Westminster World' Civil Service Awards – designed to celebrate excellence in the Civil Service – by winning both the outstanding team and outstanding individual awards.

The Disability and Carers Service Contact and Processing Unit won the Cabinet Secretary's Team Award for Outstanding Achievement for transforming their helpline into a beacon of excellence for all public services.

Sorwar Ahmed (a call centre agent for The Pension Service) won the Cabinet Secretary's Individual Award for Outstanding Achievement. Sorwar was commended for an exemplary level of service both to his customers and his colleagues.



DCS Contact and Processing Unit



Sorwar Ahmed