

ANNEX 4 - CONTRACT PACKAGE AREAS AND INDICATIVE CUSTOMER VOLUMES

Work for Your Benefit volumes

This annex provides estimates on the number of customers expected to start WfYB during the pilot period October 2010 to October 2012

Table 1: Indicative WfYB customer volumes

The figures in Table 1 below represent indicative volumes of contracted WfYB starts. An assumption around the expected number of “early referrals” will be determined and provided in the ItT. The Random allocation tool will manage the volume of starts in an attempt to ensure sufficient starts on contracted WfYB. Potential bidders should be aware that the DWP does not guarantee volumes.

Indicative number of WfYB starts

	Indicative WfYB starts
October 2010 – October 2012	5,000

Table 2: Summary of contract packages, Jobcentre Plus Districts and indicative customer volumes

Table 2 below lists the contract package areas and the approximate percentage of WfYB starts based on the total claimant count in each contract area. The total budget available to fund starts across both package areas is not expected to exceed £15 million. Further information will be provided in the ITT.

Ref Number	Contract Package Area (CPA)	Number of suppliers per CPA	% of WfYB starts	Indicative WfYB starts	City Region
1	JCP Districts of Greater Manchester Central, Greater Manchester East & West	1	60	3,000	Yes
2	JCP District - Norfolk, Cambridgeshire & Suffolk	1	40	2,000	No