

Welfare to Work Customer Provision

23 March 2009

Dear Provider,

This notice is intended to provide an update on additional support being made available to Jobcentre Plus customers over the coming months:

- a [summary of support for customers](#) through their journey back to work.
- more detail on the [commercial arrangements and processes](#) around the additional help for customers early in a new claim and on the volunteering provision for customers at 6 months unemployment.

Additional information can be sought from contract managers and Jobcentre Plus Third Party Provision managers.