

Housing Benefit and Council Tax Benefit

Urgent Bulletin

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<http://www.dwp.gov.uk/housingbenefit/>

HB/CTB U2/2007

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Who should read	All Housing Benefit (HB) and Council Tax Benefit (CTB) staff
Action	Important information to be actioned

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ISCS Uprating error on savings credit cases with SDA

- 1 An error has been detected in ISCS Uprating savings credit cases when the customer is in receipt of Severe Disablement Allowance (SDA)
- 2 Two ETDs are being issued, one for the week of uprating and one for the following week. The one for the week of uprating is incorrect – this must be ignored. It is showing two entries for SDA, the pre- and post-uprating amounts. The Assessed Income Figure (AIF) shown does not include SDA.
- 3 Unfortunately the notification to CIS replicates the last error in that SDA is shown as NIL in the award details award components fields.
- 4 This is believed to be associated with split week calculations and the differing pay cycles of SDA and Pension Credit. Investigations are continuing and we will advise further as soon as we have more information.
- 5 The second ETD contains the correct information, ie SDA has been used in calculating the AIF and the correct weekly uprated amount of SDA is shown. Therefore, it can be used when uprating HB/CTB, (HB(SPC) Reg 60(9) and 41(9) and (10) and CTB(CPC) Reg 51(9) and 31(9) and (10) refer).
- 6 LAs should contact their Pension Centres if there is any doubt about the AIF.
- 7 Please notify LAST on LAST5 of any affected NINOs. LAST5s may use description 'Savings Credit/SDA error' and contain a list of NINOs when more than one is identified.