

Housing Benefit and Council Tax Benefit

Urgent Bulletin

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<http://www.dwp.gov.uk/housingbenefit/>

HB/CTB U14/2006

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Contact	Queries about the <ul style="list-style-type: none">• technical content of this bulletin, contact the help desk<ul style="list-style-type: none">- Email: hbfande@livegroup.co.uk• distribution of this bulletin, contact Corporate Document Services Ltd Orderline<ul style="list-style-type: none">- Tel: 0113 399 4040- Fax: 0113 399 4205- Email: orderline@cds.co.uk• bulletin in general, contact Bridget Smartt<ul style="list-style-type: none">- Bridget.Smartt1@dwp.gsi.gov.uk
Who should read	All Housing Benefit (HB) and Council Tax Benefit (CTB) staff
Action	For information Immediate action needed

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Road shows to introduce the new security performance measure from April 2007

- 1 *HB Direct 59* gave details about DWP road shows for local authority staff to introduce the new security performance measure that will come into effect from April 2007.
- 2 If you would like to attend one of the roadshows, please register your preferred date and location by accessing the following website:

Click here www.livegroup.co.uk/hbfande/ to register now for your free places.

- 3 All the venues, but especially the first three road shows scheduled in London for 13 November, 16 November and 24 November 2006, are under subscribed. You are therefore asked to urgently register your interest by logging on to the above website.
- 4 It is important that Housing Benefit Managers and staff who deal with interventions attend one of the road shows to make sure that they are fully aware of, and can discuss, all the related issues.
- 5 In case of any difficulty, please telephone the help line on 020 8481 3393 or e-mail hbfande@livegroup.co.uk