

Employment Zone contracts - Star Rating Results – [April 2008 to September 2008]

Zone	Provider	Total Job Outcomes KPI	Sustained Job Outcomes KPI	Quality KPI	Compliance & Contractor Issues KPI	Total Points	Stars Awarded
Tower Hamlets & Newham	Working Links	32.222	20.000	10	8	70.222	3
Liverpool	Reed in Partnership	36.667	14.167	10	7	67.833	3
North West Wales	Working Links	28.333	20.417	10	8	66.750	3
Brent & Haringey	Reed in Partnership	31.667	12.917	14	7	65.583	3
Birmingham	Pertemps	18.889	23.333	10	8	60.222	3
Glasgow	Working Links	22.222	20.000	10	8	60.222	3
Glasgow	Wise Group	21.111	15.833	14	8	58.944	2
Birmingham	Work Directions	18.889	21.667	10	8	58.556	2
Southwark	Reed in Partnership	29.444	7.917	14	7	58.361	2
Brent & Haringey	Work Directions	21.111	19.167	10	7	57.278	2
Southwark	Work Directions	17.222	24.583	10	5	56.806	2
Tower Hamlets & Newham	TNG	15.556	22.083	10	9	56.639	2
Plymouth	Working Links	18.333	18.333	9	8	53.667	2
Nottingham	Work Directions	20.556	16.250	10	6	52.806	2
Doncaster	Reed in Partnership	18.333	15.417	10	8	51.750	2
Brighton	Working Links	18.333	15.833	9	8	51.167	2
Brent & Haringey	Working Links	17.222	14.583	10	8	49.806	2
Tower Hamlets & Newham	Reed in Partnership	21.667	6.667	14	7	49.333	2
Glasgow	Reed in Partnership	24.444	7.917	10	5	47.361	2
Middlesbrough	Pertemps	8.333	20.833	10	8	47.167	2
Birmingham	Working Links	18.333	10.000	10	8	46.333	2
HOVAC	Working Links	15.556	10.000	10	8	43.556	1
Liverpool	Pertemps	8.333	12.917	10	8	39.250	1
Liverpool	Sencia	17.222	4.167	10	6	37.389	1