

Specialist Disability Employment Programme

(NB This is a working title, programme name to be
determined by Spring 2009)

District Information

Contract Packages

SDEP1 – SDEP4

Scotland

SDEP 1 Highlands, Islands, Clyde Coast and Grampian

Highland, Islands, Clyde Coast and Grampian (HICC&G) Jobcentre Plus District crosses 11 Local Authority (LA) areas: - Shetland, Orkney, Comhairle nan Eilean Siar (previously Western Isles), Highland, Moray, Aberdeenshire, Aberdeen City, Renfrewshire, East Renfrewshire (part), West Dumbartonshire and Argyll and Bute.

Population

Although HICC&G covers approximately 60% of the landmass in Scotland it is home to only 1,262,400 (24.5%) of total population. The employment rate is 82% but there is a wide variation across LAs from 76% in West Dumbartonshire to 92% in the Shetland Islands. There has been an influx of migrant workers over the last few years. This group has mainly gone into entry level jobs and the service industry.

Principal Industries/Key Employers

The main sources of employment across HICC&G are Public Sector, NHS, Service, Contact and Call Centres and Retail. However because of the huge geography of the District there is variation in the local labour markets. Tourism forms a large part of the economy particularly in the Highlands and Islands whilst in Aberdeen the Oil, Gas, Admin and Construction industries form an important part of the labour market.

In the South of our district the Care Sector is one of the Key Sectors - Domiciliary Care are keen to utilise Jobcentre Plus initiatives including LEP Pre-employment Training, we are also in the early stages of pulling together a care package in conjunction with East Renfrewshire Council and local care homes.

In the Highlands we are working closely with a number of employers in different sectors: Lifescan, 3 Tesco Stores and Contact Centres, industries include Service, Retail, Medical Testing kits, Manufacturing, Development of Biomedical & Life Sciences Research facilities. Other employers include Isleburn Mackay & Macleod, Global Manpower; these employ people in Fabrication & Construction, Fish Processing, Call Centres and Nursing Homes. In the northern highlands there is also some growth in Wind farm & Tidal Energy.

Within the Moray area Baxter's and Walkers are two major employers in Food Processing.

In the Western and Northern Isles Fishing, Contact Centre and Harris Tweed are a large part of the local economy.

Local Developments & Initiatives

Key partners on each of the LAs in Renfrewshire, East Renfrewshire and West Dumbarton Employability Strategy including Employer Engagement Strategies and MCMC. Renfrewshire WF+ is the biggest employability programme attracting £11.4m ESF/ FSF funding Jobcentre Plus have

contributed DAF funding to the wider employability programme. Represented at CPP level and relevant thematic groups.

Paisley Jobcentre Plus is the Renfrewshire trial for the joint Jobcentre Plus/ SDS Careers Scotland Integrated and Employment Support.

Close partnership working with North Strathclyde Criminal Justice Authority. Initiative developed to bring closer working relationships with CP PA and CJ Social Workers.

New pre employment motivation and confidence building programme being piloted in Renfrewshire to help Lone Parents affected by new LPO

Private & Voluntary Sector Providers

We have no Private or Voluntary Sector providers delivering Pathways etc in HICCG.

Local Service Outlets

In HICCG there are currently 29 Jobcentre Plus offices located in Aberdeen (2), Alexandria, Banff, Barrhead, Buckie, Campbeltown, Clydebank, Dingwall, Dumbarton, Dunoon, Elgin, Forres, Fort William, Fraserburgh, Helensburgh, Invergordon, Inverness, Johnstone, Kirkwall, Lerwick, Oban, Paisley, Peterhead, Portree, Renfrew, Rothesay, Stornoway and Wick.

SDEP 2 Forth Valley, Fife and Tayside

The Jobcentre Plus District of Forth Valley, Fife & Tayside covers the seven local authority areas of Falkirk, Stirling, Clackmannanshire, Perth & Kinross, Fife, Dundee City and Angus. The District has three Operational Clusters, Forth Valley & Perthshire, Fife, Dundee & Angus – each led by a Customer Service Operations Manager.

Population

The population of this District is 1,043,500, with a working age total of 641,400. 510,100 of these are in employment. 3.64% are claiming Jobseeker's Allowance (23,400) however 12.3% (78,843) are on other benefits. [figures obtained from NOMIS Feb 2009].

The main population centres around Stirling, Falkirk, Perth and Dundee however there are a number of rural areas in Fife and Tayside where travel can be a barrier to work.

Principal Industries/Key Employers

Principal industries include call centres, public sector [DWP, NHS, Local Authorities], some manufacturing, care, finance and retail. Key employers include Prudential/Capita in Stirling, Alexander Dennis [Coachbuilders] in Falkirk, INEOS in Grangemouth, Norwich Union in Perth, Scottish & Southern Energy in Perth, DWP in Dundee, HBOS in Dunfermline. Businesses,

Industries and employers within the District have, of course, been affected to varying degrees, by the current economic downturn.

Local Developments & Initiatives

FVF&T offices are trialling the joint Jobcentre Plus/ SDS Careers Scotland Integrated and Employment Support.
Support Employment in Falkirk, Raith Rovers, Dundee
Dundee City Strategy including the Discover Opportunities Centre with Dundee Employability team
Fife Works
Dundee Healthcare Academy
Perth & Kinross Health & Social Care academy
Support Employment Plus – Polmont YOI
Solve IT in Falkirk and Arbroath
School Learning Assistant Programme in Stirling
Security guard initiative in Dundee

Private & Voluntary Sector Providers

Forth Valley is Private Sector New Deal delivered by Triage Central Limited
Pathways to Work is led by Triage Central Limited and their sub contractors, Working Links
Other Providers include: JHP, DEAP, Claverhouse, Wise Group, Fife Council, Falkirk Solutions, APEX, Adam Smith College, Carnegie College and SCVO

Local Service Outlets

18 Jobcentre Plus local offices based in Grangemouth, Falkirk, Stirling, Alloa, Perth, Blairgowrie, Dunfermline, Cowdenbeath, Kirkcaldy, Glenrothes, Leven, Cupar, St Andrews, Dundee Wellgate, Dundee Gellatly St, Montrose, Arbroath, Forfar.

SDEP 3 Glasgow; Lanarkshire and East Dunbartonshire

Glasgow

The Jobcentre Plus district covers the area within the Glasgow City Council Boundary.

Population

Glasgow's population is 580,000, 11% of Scotland. The make-up of the City's population is diverse with substantial Pakistani, Indian, Chinese, African and Caribbean communities and an increasing number of people from Eastern Europe. People from minority ethnic groups account for over 6% of the City's population. The working age population is around 388,500. Of the working age population 14% are Incapacity Customers, 3% are Lone Parents. There are a high number of deprived areas with rates of unemployment between 30

– 60%. The employment rate for the district is 68.4%. 8% of working age is unemployed.

Principal Industries/Key Employers

The key sectors in Glasgow are Financial and Business Services, Health, Education, Retail, Tourism and Hospitality. Key Employers are NHS, Strathclyde Police, Glasgow City Council, BT, Scottish Power, National Australia Group, Lloyds TSB and BBC. Glasgow is Scotland's largest city and is the commercial capital of Scotland. There are 13,000 employers supporting 400,000 jobs. It is the UK's largest retail centre after London. Most of the job growth is predicted to be in administrative, professional (teachers, nurses etc), care occupations and service occupations. Most new jobs are in the business services, public admin, health and retail. Fewer than 1 in ten jobs are in the Manufacturing and Utilities industry. Retail & Hospitality remain two of the largest sector for employment (55,000 & 25,000 respectively).

Local Developments & Initiatives

Glasgow City and Parkhead offices are trialling the joint Jobcentre Plus/ SDS Careers Scotland Integrated and Employment Support. City Strategy - brings together the public, private and voluntary sectors into a consortium to improve the way support for jobless people is co-ordinated and delivered in the most deprived areas of Glasgow.

Private & Voluntary Sector Providers

Glasgow is a Multiple Employment Zone district. This programme is delivered by Working Links, Reed in Partnership and The Wise Group.

Local Service Outlets

17 Jobcentre Plus local offices in total. **14 local offices** offering the full range of Jobcentre Plus services are – Anniesland, Bridgeton, Castlemilk, Drumchapel, Easterhouse, Govan, Langside, Laurieston, Maryhill, Newlands, Parkhead, Partick, Shettleston, and Springburn. **3 local offices**, Glasgow City, Hillington and Shawlands are job shops.

Lanarkshire & East Dunbartonshire

The district is located in Central Scotland and includes three local authorities – North Lanarkshire, South Lanarkshire and East Dunbartonshire.

Population

The combined population is approximately 738,000. The district consists of both urban and rural areas. The main towns of Hamilton, Motherwell, East Kilbride and Kirkintilloch are served well with both rail and road links. Many of

the smaller rural communities however are isolated with access to limited transport.

Principal Industries / Key employers

The main industries in the district are public service, retail and catering and financial and business services. The concentration of manufacturing employment is above the Scottish average. International connections can be made from Glasgow International Airport.

Local Developments & Initiatives

Lanarkshire is the home of the UK's most successful Enterprise Zone and boasts some of Scotland's most innovative and ambitious companies.

In recent times Lanarkshire and East Dunbartonshire District has experienced a very high number of redundancies approx one third of the Scottish total.

Private and Voluntary Sector Provision

Pathways to Work is led by Jobcentre Plus.

Local Service Outlets

There are 10 Jobcentre Plus offices: Cumbernauld, Bellshill, East Kilbride, Motherwell, Kirkintilloch, Cambuslang, Hamilton, Rutherglen, Lanark and Airdree.

SDEP 4 Edinburgh, Lothians and Borders; Ayrshire, Dumfries, Galloway and Inverclyde

Edinburgh, Lothians and Borders

In the East and South East of Scotland, ELB is a widespread district incorporating Scottish Borders, East Lothian, Midlothian, West Lothian and City of Edinburgh Local Authorities.

Population

The combined population is in excess of 939,000 (2001 census). Overall unemployment rates within the district ranges from 2.4% in East Lothian & City of Edinburgh to 3.5% in West Lothian.

Principal Industries/Key employers

The economy of Edinburgh is dominated by the service sector, particularly financial services and tourism. The public sector plays a central role in the economy with many departments of the Scottish Government located in the City as well as the Scottish Parliament. Other major employers include NHS

Lothian and the City of Edinburgh Council. East Lothian is a mainly rural area, with tourism an important developing industry; however the Council remains the largest employer in the area. Midlothian has emerged as an international centre for developing biotechnologies and life sciences, the area had experienced growth in the retail sector but the Council remains the biggest employer. West Lothian is dominated by business services, retail and manufacturing, but the two largest employers are NHS Lothian and the Council. The Scottish Borders is a rural area with the two largest employment sectors being hospitality and the public sector.

Across the district the economic downturn is impacting all sectors. The financial sector is experiencing a number of redundancies which will have an effect on supporting sectors.

However, on a more positive note, recent job announcements for the district include Tesco Finance moving to the Haymarket area, recruiting 200 new staff. Several new hotel developments are planned for late 2009 along with an extension at Edinburgh airport, supporting a further 200 jobs.

Private and Voluntary Sector provision

Pathways to Work is led by Work Directions UK

Local Service Outlets

There are 13 Jobcentre Plus offices: Edinburgh City, Leith, Wester Hailes, High Riggs, Bathgate, Broxburn, Livingston, Dalkeith, Penicuik, Musselburgh, Galashiels, Hawick and Eyemouth

Ayrshire, Dumfries and Galloway, Inverclyde

Ayrshire, Dumfries, Galloway and Inverclyde (ADGI) District covers some 3,700 square miles of South-West Scotland, from the Scotland-England border in the South, as far East as Moffat, and as far North as Port Glasgow on the Firth of Clyde. ADGI also encompasses the Isle of Arran.

Population

The combined population is 600,117 (2001), with a working age population of 361,602. Overall unemployment ranges from 4.0 per cent in Dumfries and Galloway to 7.1 per cent in North Ayrshire.

Principal Industries / Key employers

Throughout Ayrshire the economy is broad based, with a strong manufacturing sector, a well developed service sector encompassing retail, office and tourism. Particular challenges faced by the local economy include the decline of traditionally important sectors such as engineering, textiles, coal

mining and fishing. Certain areas that depended heavily on these industries have suffered particularly noticeable decline with individual areas affected. In Dumfries and Galloway, the local economy is based around a few international companies, clusters of agricultural and forestry related businesses, food processing, tourism, manufacturing (especially in plastics and rubber), engineering and service sectors. In Inverclyde, the traditional economic base of shipbuilding and heavy engineering had given way to electronics and modern technology industries. Service Sectors also are represented.

Local Developments & Initiatives

The District covers five local authority areas, Dumfries and Galloway, South Ayrshire, North Ayrshire, East Ayrshire and Inverclyde. The district consists of both rural and urban areas and the main towns, such as, Greenock, Ayr, Kilmarnock and Dumfries are served well with both rail and road links. However, many of the smaller communities are more isolated, and access to limited transport is seen as a major barrier. International connections can be made at both Glasgow International and Glasgow Prestwick Airports.

Private and Voluntary Sector Provision

Pathways to Work is led by Jobcentre Plus.

Local Service Outlets

There are 12 Jobcentre Plus offices: Annan, Cumnock, Dumfries, Girvan, Ayr, Greenock, Kilbirnie, Irvine, Kilmarnock, Port Glasgow, Stranraer and Salcoats