

## **Case Scenario - Jack Duckworth (case input on CMS 19/10/2009)**

### Claim Details

Mr Jack Duckworth (DOB 26/09/1964, CRN: 0000000769052) has made a claim to Income Support and also wishes to claim HB and CTB. He first contacted the Jobcentre Plus on 19<sup>th</sup> October 2009. He returned his signed statement on 19th October 2009 and all the necessary evidence for verification purposes on 19th October 2009.

### Personal Details

Jack lives with his wife, Vera Duckworth (DOB 25/02/1966, CRN: 0000000769053) and one child Terry Duckworth (DOB 17/03/1993) in a privately rented property at 36 Warbreck Hill Road, Blackpool, FY2 9SU. Vera is related to the landlord as she is his ex-partner.

Neither customer nor partner is:

In hospital, receiving a training allowance, studying, in residential care home, on Work Based Learning for Skill Seekers or have returned to the UK in the last 5 years.

Jack was on the blind register but was removed from it on 12<sup>th</sup> September 2005 and Vera is still on it. Jack and Vera are Terry's natural parents. Terry does not attend boarding school. Vera is receiving child benefit for Terry and the ChB number is 11223344NN. Terry is not on the blind register and Jack and Vera do not pay for childcare.

### Non-Dependants

There is one other person normally living in the household, which is Vera's sister Michelle Smith (28/06/1970). Michelle works and pays Jack and Vera for her keep. Michelle works over 16 hours per week, earns £160 weekly and has no other money coming in. Michelle is not in legal custody, registered blind, severely mentally impaired or in hospital.

### Other Benefits, Income and Savings

Vera started work as a part time telephonist for Sky based in Blackpool on 30/04/2002. She works 15 hours per week and is paid £600 per calendar month. Her employee reference is 12345. Vera has a deduction from her wages of £1 for sports & social club and also has a non-refundable expense of £1 for parking. Her hours do not vary.

Jack is unable to work due to illness. Neither the customer nor partner has caring duties nor do they receive SSP, SMP, RP or CA. The only benefit in payment is child benefit and Jack is waiting to hear about IS and IB. Jack is not getting or waiting to hear about HB and/or CTB and wants to make a claim for both these benefits.

Jack has a building society account with £1000.00; Vera has a bank account with £1000.00. They do not have any other form of savings, nor property or land.

Jack is owed £50 by his friend and is expecting it back on 23<sup>rd</sup> December 2009 and Vera is entitled to £38.44 for Child Tax Credit. Jack pays £1000 annually towards the up keep of a student.

Vera has previously claimed HB & CTB for a previous address.

### Rent Details

Jack and Vera rent the whole of their semi detached property from a private landlord in Blackpool and there is no agent. Both customer and partner moved to the address on 30/06/2003, they pay £515 calendar monthly and the rent has not changed. They occupy the whole property and the customer receives the council tax bill. They do not use their home for business. Jack and Vera pay £5.50 for the use of a garage; this is included in with the rent.

Jack wants his HB paid to himself and directly into his bank account, Barclays Bank and has provided the relevant details.

Jack has given his permission for the LA to disclose information to his landlord.

### Verification

Section 19 has been satisfied.