

# Provider Referrals and Payments

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# What is Provider Referrals and Payments?

- An IT system that:
  - automates and replaces the current paper-based process for customer referrals (SL2),
  - replaces the claim processes with self billing.
- Information exchange between DWP and contracted employment provision providers.
- Implement by October 2009, initially to support the Flexible New Deal.

# Why are we introducing the PRaP system?

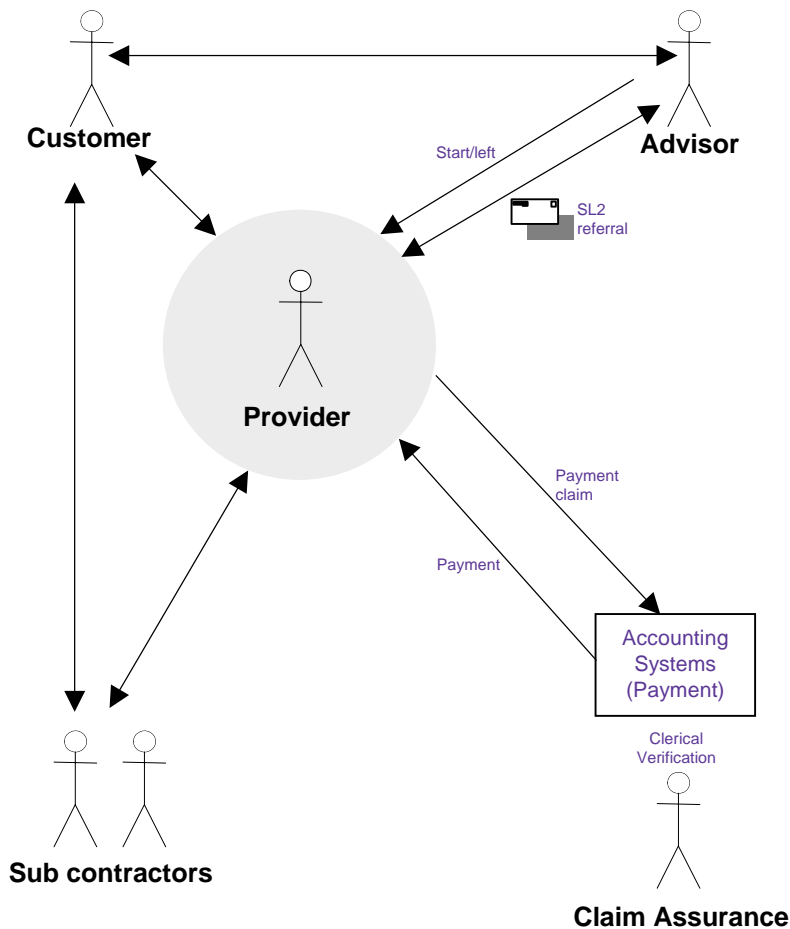
- More secure and accurate exchange of information & payment.
- More cost effective.
- More efficient, standardised and transparent way of doing business with our providers.

## How will it be used?

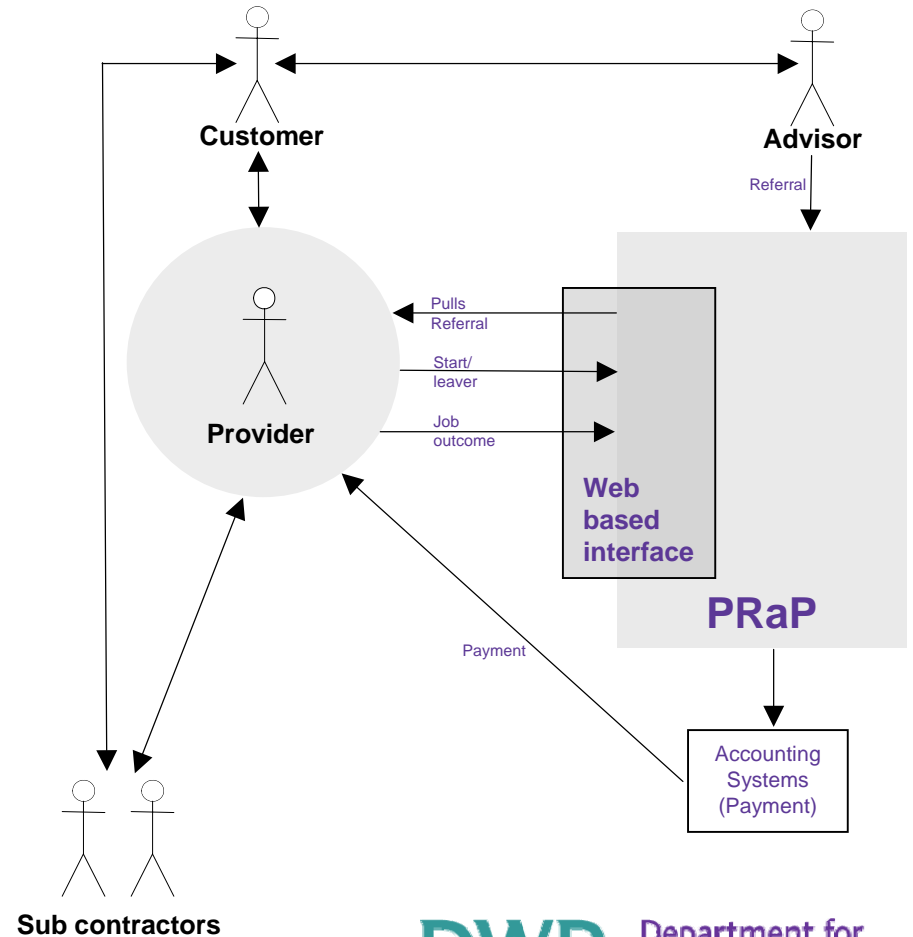
- Available to Providers with whom we contract directly.
- Accessing PRaP via a secure web-based interface, providers will:
  - be notified of all referrals
  - record starts and leavers etc. against referral details on the system
  - record contracted outcomes such as job and work retention outcomes on the system
  - automated self billing.
- Where subcontractors are used secure processes needed to disseminate and gather relevant information outside of PRaP.

# How PRaP will affect Providers

## Current



## Future



## What is the plan?

- Detailed business requirements to steer IT development in three key areas – referrals, payments, provision management.
- System development starts this month.
- Base build by December 2008.
- Final build by February 2009.
- Fully tested by August 2009.
- Go live September 2009.

## Provider involvement

Session with FND preferred bidders September/October 2008.

- Update when we have base build December/January 2009.

- Feedback from updates into development.

- Provider input into testing.

- Support successful FND providers in start up.

- Support successful FND providers in live running.

- Queries via CEP.

- FND Q&A page.

**ANY QUESTIONS?**