

Section 21 - A - Z (useful links)

(Including links to online DWP / JCP leaflets)

A – Z

A.B.C.	Links
A – Z of Benefits & Allowances	Link to Jobcentre Plus site http://www.jobcentreplus.gov.uk/JCP/Customers/WorkingAgeBenefits/Dev_007956.xml.html
Children Act 2004	http://www.opsi.gov.uk/acts/acts2004/20040031.htm
Child Poverty	http://www.dwp.gov.uk/childpoverty/
Claim Forms (online benefit claim forms)	Link to the Resource Centre site http://www.dwp.gov.uk/resourcecentre/
Criminal Records Bureau	http://www.crb.gov.uk/
D.E.F.	
Data Protection Act 1998	http://www.opsi.gov.uk/acts/acts1998/19980029.htm
Department of Health (Communicable Disease)	http://www.dh.gov.uk/en/Policyandguidance/Healthandsocialcaretopics/Communicablediseases/index.htm
Department of Work & Pensions site	Link to DWP site http://www.dwp.gov.uk/
DWP Services & Benefits site	Link to Services & Benefits site http://www.dwp.gov.uk/lifeevent/benefits/index.asp
Directgov	Link to the Direct Government site (public services all in one place) http://www.direct.gov.uk/en/index.htm
The Disability Discrimination Act 1995	http://www.opsi.gov.uk/acts/acts1995/1995050.htm
Disability Discrimination Act leaflet	Leaflet – The Disability Symbol & Disability Discrimination Act http://www.jobcentreplus.gov.uk/JCP/stellent/groups/jcp/documents/sitestudio/dev_015406.pdf
Employment Rights Act 1996	http://www.opsi.gov.uk/acts/acts1996/1996018.htm
Estyn – Chief Inspector of Education and Training in Wales	www.estyn.gov.uk
Fraud – National Benefit Fraud Hotline site	http://www.direct.gov.uk/en/DI1/Directories/DG_10026666
G.H.I.	
HM Revenue & Customs	Link to Individuals & Employees site http://www.hmrc.gov.uk/individuals/
Health Protection Agency (Communicable Disease)	http://www.hpa.org.uk/
Health & Safety Executive	Link to H&S legislation http://www.hse.gov.uk/legislation/index.htm
Help for getting benefits for people with a disability or illness	Leaflet – Help if you are ill or disabled http://www.jobcentreplus.gov.uk/jcp/stellent/groups/jcp/documents/websitecontent/dev_015974.pdf
How to prove your identity for benefit purposes	http://www.jobcentreplus.gov.uk/jcp/Customers/WorkingAgeBenefits/Proofofidentity/index.html
Incapacity Benefits	Link to Directgov site (working ages benefits, includes information on incapacity benefits & related guides. http://www.direct.gov.uk/en/DisabledPeople/index.htm
J.K.L.	
Jobcentre Plus site	http://www.jobcentreplus.gov.uk/JCP/index.html
Jobcentre Plus Quality Framework	http://www.dwp.gov.uk/supplyingdwp/what_we_buy/quality_framework.asp
Leaflets - Catalogue of DWP leaflets (how to order them on line)	Link to DWP site http://www.dwp.gov.uk/advisers/cat1/all-products.asp

Provider led Pathways to Work Guidance

Leaflets (online information on leaflets & guides to benefits & services)	Link to DWP site http://www.dwp.gov.uk/resourcecentre/leaflets_guides.asp
M.N.	
Mental Capacity Act 2005	http://www.opsi.gov.uk/acts/acts2005/20050009.htm
NHS Direct	http://www.nhs.uk/Pages/homepage.aspx
NHS / Nursing	http://www.nhs Careers.nhs.uk/nursing.shtml
O.P.Q.	
Ofsted – Office for Standards in Education	http://www.ofsted.gov.uk/
R.S.T.U.	
Regulations – Employment Support Allowance	http://dwp.gov.uk/welfare-reform/employment.asp
Regulations - Social Security (Incapacity Benefit Work Focused Interviews) Regulations 2003 No. 2439’.	http://www.dwp.gov.uk/advisers/docs/lawvols/bluevol/pdf/a3_4301.pdf
Regulations - Social Security (Incapacity Benefit Work Focused Interviews) Amendments (no.2) Regulations 2008.	http://www.dwp.gov.uk/advisers/docs/lawvols/bluevol/pdf/a3_4325.pdf
Regulations - Social Security ‘The Law Relating to Social Security’ Site (click on List of Statutory Instructions)	http://www.dwp.gov.uk/advisers/docs/lawvols/bluevol/
Return To Work Credit forms (available to order via DWP site)	http://www.dwp.gov.uk/advisers/cat1/pubsorder.asp
Tax Credits	Link to HM Revenue & Customs tax credit site http://www.hmrc.gov.uk/individuals/itwcheck-my-eligibility-for-tax-credits.shtml
V. W.X.Y.Z.	
Working Age (Information for people of working age, including information if you are looking for work, starting a business, unable to work, sick or disabled)	Link to DWP site / Work Age information http://www.dwp.gov.uk/lifeevent/workage/