

Who are we?

Jobcentre Plus provides advice and support to adults of working age, paying benefits accurately and on time and helping people find and apply for jobs in support of an active welfare state based on rights and responsibilities.

Jobcentre Plus provides recruitment services to employers to create opportunities for its customers, and to address the general need for greater openness and flexibility in the operation of an active UK labour market.

Jobcentre Plus aims to provide work for those who can, and support for those who cannot, by:

- helping those at greatest disadvantage in the labour market such as lone parents, older people, those from ethnic minorities into work, as a route out of poverty;
- providing financial support as a safety net for people of working age while they are out of work;
- addressing inequalities of opportunity;
- protecting the integrity of the benefit system; and
- working with our partners to prepare customers for the labour market, and with employers to fill their job vacancies effectively.

Jobcentre Plus aims to increase the employment rates of groups at greatest disadvantage, increasing the effective supply of labour in the economy and increasing the prosperity of the UK. Success in these aims will also contribute to the reduction of poverty and social exclusion and help to create a fairer society.

Working in Jobcentre Plus

We employ a wide range of people in a wide range of roles and the competencies needed depend on the job people are doing. But to achieve our aims we need people with a strong commitment to serving our diverse and often disadvantaged customers.



jobcentreplus

Part of the Department
for Work and Pensions