

Mailing to Pension Credit customers – letter text

Letter to customers getting Pension Credit Guarantee Credit

Dear

Are you missing out?

Our records show that you are getting Pension Credit. But you might be entitled to more help. And we want to make sure you are not missing out on any of the help you are entitled to.

Did you know that, as you get Pension Credit guarantee credit, you are likely to be entitled to Council Tax Benefit, if you pay Council Tax? Which means you may pay less Council Tax. You could even get it backdated for up to three months. But you must make a claim to get it.

And if you rent your home, you may be able to get help with your rent by claiming Housing Benefit.

To claim Council Tax Benefit, or Housing Benefit, you need to get in touch with your local council. You can ring them on **xxxx xxx xxxx**.

So don't delay – ring them now and make sure you're not missing out on what you might be entitled to.

Yours sincerely

Letter to customers getting Pension Credit Savings Credit

Dear

Are you missing out?

Our records show that you are getting Pension Credit. But you might be entitled to more help. And we want to make sure you are not missing out on all the help you are entitled to.

Did you know that if you get Pension Credit and you pay Council Tax, you may be entitled to Council Tax Benefit? Even if you have savings of up to £16,000. Which means you may pay less Council Tax. And you could even get it backdated for up to three months. But you must make a claim to get it.

And if you rent your home, you may be able to get help with your rent by claiming Housing Benefit.

To claim Council Tax Benefit, or Housing Benefit, you need to get in touch with your local council. You can ring them on **xxxx xxx xxxx**.

So don't delay – ring them now and make sure you're not missing out on what you might be entitled to.

Yours sincerely