

Housing Benefit and Council Tax Benefit

General Information Bulletin

Department for Work and Pensions, 1st Floor, Caxton House, Tothill Street, London SW1 9NA
<http://www.dwp.gov.uk/local-authority-staff/housing-benefit/>

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Contact	Queries about the <ul style="list-style-type: none">• technical content of this bulletin, contact details are given at the end of each article• distribution of this bulletin, contact Corporate Document Services Ltd Orderline<ul style="list-style-type: none">- Email: orderline@cds.co.uk• bulletin in general, contact Kath Murphy<ul style="list-style-type: none">- Email: Kath.Murphy@dwp.gsi.gov.uk
Who should read	All Housing Benefit (HB) and Council Tax Benefit (CTB) staff
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A new-look DWP website was launched on 30 June

This item was published in [*HB Direct Issue 91 July 2009*](#) but is being repeated to ensure that it is seen by as many LA staff as possible.

- 1 Besides the new design, all customer information on benefits and pensions has moved to 'Directgov'. We are making this clear to users, with lots of prominent 'Directgov' signposting around the site for the first few months.
- 2 You can reach information for local authorities (LAs) under the '**Browse by your role**' button on the homepage and from the drop down menu in the left hand margin of every page, www.dwp.gov.uk/local-authority-staff
- 3 The structure and content of the Housing Benefit (HB) pages remains the same, but many of the URLs will have changed, so you will need to update any bookmarked pages.
- 4 The changes to the website reflect a new focus on information about the Department and its pre-legislative programme, alongside specialist information for partners.
- 5 Please let us know what you think of the new DWP website and the information for advisers by emailing internet.website@dwp.gsi.gov.uk