

EAS CIS Implementation Project

Technical Update

The EAS CIS Implementation Project is looking to improve the security of LA access to CIS by ensuring all access is via the pan-government 2-factor authentication solution 'Employee Authentication Service' (EAS).

The project is currently running a pilot with a local authority to understand the steps LAs will need to go through in order to successfully implement EAS. The purpose of this document is to help Revenue and Benefits managers understand those steps and commission appropriate technical support from within the LA.

The main roles that your staff will need to support are:-

- Connectivity through to the new CIS service: allow EAS LA end-users to access the new service via GCSx.
- Connectivity through to the EAS web-browser: allow local agents to access the EAS website via their terminals
- Establishing hardware onto the local agent terminal: The local agents terminal needs to be able to accept
 - a web camera,
 - signature reader and
 - card reader.

The DWP implementation project will be providing you with this hardware.

In practice this means you will need the support of people in your LA who understand network/firewall/connectivity issues as well as people who are able to set-up desktops/laptops.

The project team will be working both with pilot LAs and with their own experts to understand the technical steps you will need to go through in detail and will provide more details on the technical issues, as well as specific guidance, support FAQs and test websites prior to the implementation stage beginning.

No action is required at this time.

For further details please see the EAS website www.dwp.gov.uk/eas and for queries please email the team eas.info@dwp.gsi.gov.uk.