



Conclusion

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Building on success to date, the way forward for welfare reform encompasses change in five key areas:

- more partnership working with employers;
- a more personalised, flexible and responsive New Deal, delivering support which is right for the individual;
- an integrated employment and skills agenda;
- greater utilisation of expertise across the private and third sectors, allowing Jobcentre Plus to focus on where it adds the greatest value; and
- in the context of this improved support, a strengthening of the rights and responsibility agenda, particularly for lone parents.

We would welcome your views to help us get this right.

