

Jobcentre Plus changed my life

Shaz

"You don't want to feel like a number, you're going through the worse time of your life when you're not working. It's a horrible and you feel down and low all the time and when someone takes time out and sort of encourages you, is always putting you forward for different job opportunities and just building your confidence, you know, it's good. Without the jobcentre I would not have got the job that I was looking for."

Stephen

"I'm happy in the sense that I have purpose in life. I get up in the morning knowing I'm going to go to work rather than get up and think 'What am I going to do today?' It's also given me the opportunity to meet new people, have new friends and generally socialise, which I'm very grateful for."

Lorraine

"They're a very good team, very relaxed, made you feel welcome, and just basically encourage you, and we had a bit of a laugh as well – which is quite good and they kind of speak my language and they all kind of work together, know what you're doing so you don't have to repeat yourself, and um yeah, thumbs up to the whole team. They worked together and it helped me."

Michaela

"They understood what I was looking for, they understood what I was going through. I found it very, very difficult being out of work for so long. I hated the fact I had to be put on benefits, I mean it's not a bad thing, but I'd been so used to working that I didn't want to have to ask for government help. I felt kind of guilty of taking that away from someone else but unfortunately I had to do that I had no alternative. I wouldn't have survived in life if I hadn't had the jobcentre and didn't have the advisors at the jobcentre helping me to get back into the work."