

**Local Housing Allowance Final Evaluation:
The survey evidence of claimants' experience in the nine Pathfinder areas**

Appendix A

Fieldwork outcomes

Summary of fieldwork outcomes – Pathfinders

	Baseline	Wave 1	Wave 2	Wave 3	Flow
Number issued	7,995	9,986	2,779	2,540	5,367
Ineligible	471	437	150	0	559
Unproductive: unable to contact	4,009	4,887	282	463	3,339
Refusal	791	756	125	83	305
Other non-productive (contacted, but can't take part for other reason)	363	425	34	27	119
Productive interview	2,361	3,481	2,188	1967	1,045

Base: All cases.

Summary of fieldwork outcomes – Controls

	Baseline	Wave 1	Wave 2	Wave 3	Flow
Number issued	2,675	3,738	1,202	950	1,741
Ineligible	147	197	63	1	232
Unproductive: unable to contact	1,362	1,803	106	199	871
Refusal	201	267	46	35	97
Other non-productive (contacted, but can't take part for other reason)	101	188	14	15	63
Productive interview	864	1,283	973	700	478

Base: All cases.

