



Conclusion



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1. In summary, we want to reach a position where all our disabled customers have access to the right level of support to help them prepare for, enter and/or retain employment. As part of this we want to:
 - improve the capability of our provision to help disabled people into sustainable employment;
 - ensure that our specialist disability provision is reserved for those whose support needs are not met by our other provision;
 - ensure that our programmes are better targeted on the individual needs of disabled people and employers, to improve our ability to help disabled people live fulfilling and independent lives; and
 - deliver a programme that will support and complement non-specialist services such as Pathways to Work and Flexible New Deal, providing security for existing long-term customers and help people with more severe/complex disabilities into sustainable employment.